

WHAT TO EXPECT

When Construction Starts What Should You Expect

The staff and management at So Green are chosen for their commitment to delivering quality results. Each member of the Green team plays an important role in the outcome of your project.

During your project, communication is essential to a successful outcome. Your project manager are the key person that will address your questions and concerns.

Having a clear understanding of what is required of you during construction is critical. Please review this document thoroughly and at any time, we welcome your comments, questions or concerns.

While not pleasant, dust, noise and the presence of heavy machineries (trucks , trailers , excavator if required and other equipment & material like products on skids or debri and dirt) are an inevitable reality with any form of construction. Every reasonable effort will be taken to keep these levels within a workable range for everyone.

Once our staff begins the process of construction on your site, we will do our best to continue a daily forward momentum. Certain situations can cause setbacks beyond our control. Examples of these could be but are not limited to: inclement weather, strikes, and inspections, delays caused by trades not under our direction, contract changes, supplier delays, and client indecision. We will attempt to keep you informed of our projected timeline.

Utility locates are completed prior to the start of the job and will be repeated as necessary (We at So green if required will fill the application on your behalf with the Ontario 1 call before you dig in order for them to mark hydro and gas – Other services are NOT marked like cable and phone lines) . Despite these precautions, there are times when an interruption of service can occur. It is extremely difficult to locate all existing underground utilities- to mention few; your sprinklers (heads & line's), outdoor lighting, and cable could be at risk. It is important that you tell us if you are aware of the locations of the above mentioned and if you are experiencing issues with any of these services immediately.

****When our crews arrive on site, they will need the following:**

- Clear and Free Access.
- Unlocked gates and a clear path
- Permission to enter neighbouring property if necessary
- Access to hydro and water • Permits if you are supplying

* Permission to Re-locate items (If BBQ or table & chairs or other outdoor accessories are in the way of the construction zone).

****Once Construction Is Underway:**

- Turn your irrigation system OFF.
- Restrict the movements of your family, guests, neighbours and pets within the construction zone. This is for their protection and personal safety. If we think that there is areas of high risk we usually place caution tapes around this area.
- Continue to cut your lawn and water areas of your property that are unaffected by construction.

Any Contract changes and extras must be authorized before they can occur.

